

**CLIENT SATISFACTION SURVEY**

At Storino Geomatics, PLLC client satisfaction is of the utmost importance to us. As part of our commitment to providing our clients with outstanding service, we regularly conduct surveys to assess client satisfaction and to identify areas of improvement. We send a client survey after most completed projects. Please take a moment to respond to our survey, your time and comments are most appreciated. (This form is also available on our website at [www.storinogeomatics.com](http://www.storinogeomatics.com) for electronic submission.)

1. Your name/Company name: \_\_\_\_\_

2. Project Name: \_\_\_\_\_

3. Project #: \_\_\_\_\_

4. Please rate us on the following:

	<b>Exceeded Expectations</b>	<b>Met Expectations</b>	<b>Needs Improvement</b>	<b>Needs Major Improvement</b>
Quality of Products (e.g. mapping, descriptions, inspections etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dependability in meeting commitments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value and quality of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to meet your project specific needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendliness & courtesy of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	<b>Yes</b>	<b>No</b>
5. Would you use our services again and/or recommend us to others?	<input type="checkbox"/>	<input type="checkbox"/>

6. Comments/Suggestions: Please share your thoughts with us.

\*Comments may be featured on our website or other marketing tools if permission is granted below.

	<b>Yes</b>	<b>No</b>
7. May we use this information for marketing purposes? (If applicable)	<input type="checkbox"/>	<input type="checkbox"/>
8. May we use products (i.e. mapping) provided to you for marketing purposes? (If applicable)	<input type="checkbox"/>	<input type="checkbox"/>

Please return to: Storino Geomatics, PLLC -OR- Via E-mail to [info@storinogeomatics.com](mailto:info@storinogeomatics.com)  
165 Mullin Street  
Watertown, NY 13601

***Thank you for your business!***  
***Storino Geomatics greatly appreciates***  
***your time in completing this form!***